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April 20, 2016

Louisiana Board of Examiners
of Certified Shorthand Reporters
427 Gravier Street
New Orleans, LA 70130
Attn: Christian W. Helmke, Esq.

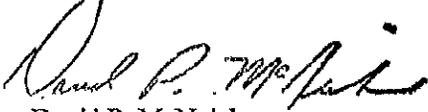
Dear Mr. Helmke,

I am sending this letter in response to the Subpoena issued by the Louisiana Board of Examiners of Certified Shorthand Reporters to Travelers Property Casualty Insurance Company dated February 8, 2016 (the "Subpoena"). I am a Vice President, Corporate Procurement for The Travelers Indemnity Company ("Travelers") and, in this role, have knowledge of master contracts of Travelers with its vendors.

Please be advised that Travelers does not have a master vendor contract or agreement with Veritext Legal Solutions, LLC ("Veritext"), nor does it have any contract that calls for Travelers' or its legal representatives' exclusive or priority use of Veritext for court reporting services. Travelers' counsel are free to select any qualified court reporters as they see fit and in the ordinary course of their Travelers employment.

I understand from Travelers' counsel that you have agreed that Travelers will satisfy the obligations of the Subpoena by this letter.

Best Regards,



David P. McNeish